



October 7th, 2024

«Name1»
«Name2»
«Address_»
«City_state_zip»

Re: «Loan_Number_Change»

Dear Customer,

As you are aware, the Commodore Bank is being purchased by North Valley Bank, contingent on satisfying final closing conditions. When analyzing and comparing account numbers, we unfortunately found a few duplicate account numbers. Your Commodore Bank loan account number is one of the affected account numbers.

In order to remedy this issue, your North Valley Bank loan account number will be similar to your Commodore Bank loan account number, with the addition of '4' added to the beginning of the loan account number. For example, if your Commodore Bank loan account number was '4567', your new North Valley Bank loan account number would be '44567'. Please begin utilizing this new account number beginning November 2, 2024.

The routing number for your account will also be changing due to the acquisition. Your routing number is a number that identifies your financial institution at the bottom of your checks. Each bank has its own unique routing number, so all customers of North Valley Bank have the same routing number. A routing number is not connected to your personal information in any way and is not confidential. Your new, North Valley Bank routing number will be 044109297.

Additionally, if you have any automatic credits (ACH), you will need to make sure to update both your routing and account numbers with those companies.

If you have any questions leading up to the system conversion date of November 2, 2024, please contact your local Commodore Bank office. We, at North Valley Bank, will be more than happy to answer your questions after that date at 888-347-4355!

Sincerely,

Amy Smith
Vice President
Loan Operations